

**COMET 2009
PROGRAMME IN DETAIL
Thursday 25 June 2009**

9:30 – onwards	REGISTRATION & TEA/COFFEE (Humanities Refectory)				
Room	0.36	2.48	3.45	4.43	4.44
11:00 – 11:25	<p>Arezoo Ebn Ahmady Iranian dental students' familiarity with counseling methods for developing anti-smoking programs in dental setting</p>	<p>R Woodward-Kron, C Delany, E Flynn Combining interdisciplinary and International Medical Graduate perspectives to develop new frameworks for teaching clinical and ethical communication using multimedia</p>	<p>Mei-hui Tsai Lexical formality and ideational structure in health communication</p>	<p>M.C. Rodas-Pérez, J. Powell, M. Thorogood, J.C. Prieto, I. Zarante Challenges for providing genetic counselling in Colombian genetic clinics: The viewpoint of the physicians providing genetic consultations</p>	<p>Anke Dunkel, Peter Schulz Effectiveness of targeted promotional messages in the area of organ donation</p>
11:30 – 11:55	<p>Wen-ying Sylvia Chou, Paul Han, Larrie Greenberg, Benjamin Blatt Exploring communication behaviors that predict patient satisfaction: A linguistic analysis of patient-provider interactions</p>	<p>Kate Holland, Warwick Blood, Dr Samantha Thomas, Asuntha Karunaratne, Sophie Lewis Reporting medical research: a case study of obesity in the Australian news</p>	<p>Marcus Jepson 'It's time for you to make a decision': How decision making is introduced to people with learning disabilities</p>	<p>Deborah Swinglehurst The role of the Electronic Patient Record (EPR) in the primary healthcare consultation</p>	<p>L Brookes-Howell, L Cooper, C Butler, K Hood, H Goossens Clinician and patient views on 'spreading the word' about appropriate antibiotic use and antibiotic resistance: A European perspective</p>
12:00 – 12:25	<p>Birgitte Nørgaard, Poul Erik Kofoed, Jette Ammentorp, Kirsten Ohm Kyvik Communication with patients and colleagues. What impact does a training course in communication skills have on the ability of health care professionals to communicate with patients and colleagues? An intervention study</p>	<p>Simone Keller, Peter J. Schulz, Uwe Hartung, Nicola Diviani Dangerous towers, harmless phones? Swiss newspaper coverage of the risk associated with Non-Ionising radiation</p>	<p>Val Williams, Lisa Ponting, Kerrie Ford, Philippa Rudge You've got to give that to Karen, haven't you?': Using personal knowledge to scaffold activities</p>	<p>Marie-Jet Bekkers, Victor M. Montori, Audrey Weymiller, Glyn Elwyn Re-engineering the clinical encounter space: Effects on clinician-patient interaction</p>	<p>Alessandra Vicentini, Kim Grego The revolution of devolution: Issues of identity in the Italian public healthcare websites</p>

Room	0.36	2.48	3.45	4.43	4.44
12:30 – 13:00	<p>Julia Ghazarian, Jan Hamilton, Kathryn Hill The interdisciplinary nature of an embedded, adjunct, clinical communication skills program for undergraduate medical students at the University of Melbourne</p>	<p>Dolores Ruiz Lozano Managing multilingual diversity in health care services: Examining the role of mediation</p>	<p>Helen Barnes Is empowerment enough? How far can international recovery policy ensure social inclusion, rights and recovery amongst people with serious mental health concerns?</p>	<p>Mary Catherine Beach, Helen Kinsman, Debra Roter, Ira Wilson, Somnath Saha, Gail Berkenblit, P. Todd Korthuis, Susan Eggly, Andrea Sankar, Victoria Sharp, Jonathon Cohn, Richard D. Moore The relationship of physician partnership statements to patients' ratings of provider communication style</p>	<p>Nicola Diviani, Peter J. Schulz, Uwe Hartung What should we know about cancer? A Delphi study among experts in the oncology field</p>
13:00 – 14:00	LUNCH (Humanities Refectory)				
14:00 – 14:25	<p>Shu-fen Cheng, Feng-Hwa Lu Effects of eye contact as an indicator of next speaker in triadic medical encounters</p>	<p>Donna Davies Shared decision or decision shared?: Interactional trajectories in Huntington's Disease management clinics</p>	<p>Ulla Connor, Marta Anton, Julie Belz, Beth Goering, Kathryn Lauten, Paris Roach, Jim Wolf, Working toward a new model of health literacy</p>	<p>WORKSHOP Myra C.B. van Zwieten MIMES – A communication model for moral counselling in the clinical setting</p>	<p>COLLOQUIUM Mediating Cardiovascular Disease: Context, beliefs and daily lived experience Convener: Barbara G. Bokhour Speakers: Barbara G. Bokhour Ellen S. Cohn Gemmae M. Fix Discussant: Richard M. Frankel</p>
14:30 – 14:55	<p>Shuangyu Li Communication skills in interpreter-mediated medical consultation</p>	<p>Olga Zayts Patients' direct questions and maintaining nondirectiveness of genetic counseling: Evidence from prenatal genetic counseling sessions in Hong Kong</p>	<p>Antoinette Fage-Butler A multidisciplinary approach to improving risk communication in patient information leaflets</p>		
15:00 – 15:25		<p>Wei Zhang, Olga Zayts Patient's understanding display in prenatal genetic counseling sessions</p>	<p>Sverre Pettersen, Hanne Sørberg Finbråten Diabetes and public health nurses' experiences of their patients' health literacy levels</p>		
15:30 – 16:00	TEA/COFFEE BREAK (Humanities Refectory)				

Room	0.36	2.48	3.45	4.43	4.44
16:00 – 16:25	José Carlos Gonçalves Representations of illness and perceptions of the service quality in professional-client interactions	Martin Döring, Dorina Poleski, Ulrike Metz, Regine Kollek, Christoph Heintz Fighting overweight: The relevance of metaphor in GP-Patient interaction in overweight and obesity	Kevin Harvey, Miriam Locher, Louise Mullany “You may very well feel like a small fish in a big pond”: A linguistic analysis of the constructions of mental health in two Internet advice columns	Kara M Gilbert, Peter JM Barton The Clinical Communication Skills Rubric (CCSR): Promoting ‘ <i>competency</i> ’ in communication skills training (CST)	COLLOQUIUM (cont’d)
16:30 – 16:55	Julia de Bres, Maria Stubbe Measuring patient questions as an indicator of patient participation: A longitudinal mixed methods analysis	Tatiana Reznikova, Anastassia Bonch, Ekaterina Rakhilina Communicating pain in different languages: A cross-linguistic study of pain metaphors	Sophie Lewis, Asuntha Karunaratne, Samantha Thomas, Kate Holland, Warwick Blood The quest for information on obesity and weight loss on the internet: A qualitative study	Roar Stokken, Siv Osdal, Solrun Osdal, John Barstad, Torstein Hole On my own again: Heading home after inter-hospital transfer	
17:00 – 17:25	Madeleine Murtagh, Jan Lecouturier, Lynne Stobbart, Gary Ford, Stephen Louw, Helen Rogers Consent, decision making and relational ethics in hyper-acute stroke research	Fiona Chew Understanding perceptions of palliative care among family caregivers to identify optimal communication strategies	Erin Donovan-Kicken, Andrew C. Tollison, Elizabeth S. Goins The illusion of control: Communication and information management among individuals with cancer	Mbulungeni Madiba A critical review of the Communication Skills Training course for medical students in the Faculty of Health Sciences at the University of Cape Town	
18:00 – 18:45	DRINKS RECEPTION (Aberconway Refectory, JHRC)				
19:00 – 20:15	<p>Conference Welcome (JHRC)</p> <p>Chair Srikant Sarangi, Director of Health Communication Research Centre, Cardiff University</p> <p>Welcome by Terry Threadgold, Pro Vice-Chancellor, Cardiff University</p> <p>THE CARDIFF LECTURE 2009</p> <p>Richard M. Frankel (Indiana School of Medicine, USA)</p> <p>Changing the Organisational Culture of Medical Education: It's the Relationship that Counts</p>				
20:15	BUFFET DINNER (Aberconway Refectory, JHRC)				

FRIDAY 26 June 2009

Room	0.36	2.48	3.45	4.43	4.44
9:00 – 9:25	Shana Albright Furious agreement: Understanding the controversy over the Centers for Disease Control and Prevention's guidelines for preconception health	Pamela Knight Constructing identity in long-term illness consul- tations	Anders Horsbøl Image talk and professional identity at a Danish hospital	WORKSHOP Reflecting on teaching in the Australian General Practice training program: Using discourse analysis to frame the interaction	COLLOQUIUM Argumentation in the healthcare domain Convener: Peter J. Schulz
9:30 – 9:55	Johan Barstad, Torstein Hole, Siv Osdal, Solrun Osdal, Roar Stokken On how patients appraise information provided when experiencing interhospital transfer	Peter J. Schulz, Nadia Galli, Augusto Pedrazzini, Enrico Roggero The process of informed consent in oncology: a content analysis in Tessin	Robin Attfield Some ethico-medical implications of climate change: Communicating the ethics of the Global greenhouse	Conve ner: T. Senior Speakers: C. Candlin C. O'Grady S. Candlin C. Gunter T. Usherwood	Speakers: Roosmaryn Pilgram Lotte van Poppel Maddalena Fiordelli Sara Rubinelli & Peter J. Schulz
10:00 – 10:25	Myfanwy Davies, Glyn Elwyn, Giles Greene, Gareth Williams Anti-vaccination beliefs: A review of arguments	Jim Avery Consumer pharmaceutical advertising: An account planners' perspective	M .H. Vaziri Khoiee, S. A. Motevallian, S. Alizadegan, O.M. Razzaghi Kashani, A. Kavousi, S.A. Goushegi, J. Ghoroubi Development and Validation of Scale Measuring: Moral distress among Iranian nurses		
10:30 – 11:00	TEA/COFFEE BREAK (Humanities Refectory)				

Room	0.36	2.48	3.45	4.43	4.44
11:00 – 11:25	Marie Manidis, Roger Dunston, Hermine Scheeres, Diana Slade Doctor-patient consultations in hospital emergency departments: Complexity, chaos or coherence	Henry Kilham Does clinical governance leave room for clinical ethics?	O. Weber, Brikela Sulstarova, Patrice Guex, Pascal Singy Empowerment of migrant patients through mediating third parties in transcultural yet 'intra-lingual' medical consultations	WORKSHOP (cont'd)	COLLOQUIUM (cont'd)
11:30 – 11:55	Elin B. Strand, Magne Thoresen, Tonje Sibbern, Hilde Eide Positive affect may impact negative emotions in pain patients during a provider consultation	Marriane Lamb, Alice Gaudine, Sandra LeFort, Srikant Sarangi & Linda Thorne The formulation of professional ethical dilemmas in a clinical ethics committee	Sione Twilt, Ludwien Meeuwesen How can interpreting services in medical care be improved?		
12:00 – 12:25	Gøril Thomassen Risk communication in general practice and genetic counselling	Nadia Galli, Peter J. Schulz et al Mothers telling children about their cancer: A qualitative study in the Italian-speaking part of Switzerland	Heather Hewitt Reference to the patient's body in face-to-face and telephone consultations in general practice		
13:00 – 14:15	LUNCH (Humanities Refectory)				
14:15 – 15:00	POSTERS * POSTERS * POSTERS * POSTERS * POSTERS * POSTERS * ROOMS 0.32 and 0.33 (see separate page for details of titles and presenters)				
15:00 – 15:25	Sarah Atkins A cognitive sociolinguistic view of reference in Internet health advice communities	Laurence Baldwin The use of service user testimony in mental health policy discourse	Barry Saferstein Changing patterns of clinical interaction through the use of multimedia resources during consultations: Effects on patients' understandings of medical conditions and their treatment decision	Michael Arribas-Ayllon, Angus Clarke It's a horrible feeling not knowing, isn't it? The spectacle of genetic susceptibility testing	WORKSHOP Dawn Pickering A pilot study to explore community paediatric staffs' views and parental experiences of "Family Centeredness" of service provision

Room	0.36	2.48	3.45	4.43	4.44
15:30 – 15:55	Lucy Morris, Nathan Francis Ethics for the uninitiated: Teaching ethical principals to first year medical	Dariusz Galasinski Onset and end of illness: Psychiatrists' accounts of clinical significance in depression	Rosemary Clerehan, R. Buchbinder, D. Hirsh, M. Staples, and R. H. Osborne Patient assessment of medication information leaflets: Does the evaluative linguistic framework (ELF) work?	Roy Gilbar, Sivia Barnoy Communicating medical genetic information to family members: Initial results from a large multi-centre study in Israel	WORKSHOP (Cont'd)
16:00 – 16:30	TEA/COFFEE BREAK (Humanities Refectory)				
16:30 – 16:55	Vera Kalitzkus, Peter F. Matthiessen Coming to terms with fibromyalgia. A single case study on chronic illness and inner growth	Samad Sajjadi Screening mental health status of patients referring to General Practitioners and those referring to Specialist Physicians	Per Måseide Forms of talk in medicine	A Middleton, S Emery, GH Turner, A Clarke, S Sarangi, M Bitner-Glindzicz, M Richards, D Stephens They just take these genes and fix 'em together and create a fake human' – lay beliefs about genetic counselling from people with deafness and impact on access to services	MC Beach, S Saha, V Sharp, J Cohn, T Korthius, RD Moore Are mindfulness and empathy among healthcare providers associated with more positive patient outcomes?
17:00 – 17:25	Benjamin Saunders "I've gotta drink to enjoy myself": Young adults' justifications regarding social activity in accounts of chronic illness	Joanna Pawelczyk "I can't believe there is anybody not having warm feelings for you": Inter-actional accomplishment of emotional support in Integrative Psychotherapy sessions	Charlotte Lundgren Testing the waters: raising problematic issues in an interprofessional pain rehabilitation team	Angus Clarke, Srikant Sarangi, Kate Verrier-Jones Whose best interests? Accounting for parental responsibility in genetic consultations for Polycystic Kidney Disease	AJP Robb, NM O'Shaughnessy Communication about cancer patients between secondary and primary care
17:30 – 18:30	Plenary (JHRC) Brian Hurwitz (King's College London, UK) What is Narrative Medicine? Why does it matter?				
19:45 for 20:00	CONFERENCE DINNER St Davids Hotel				

Saturday 27 June 2009

Room	0.36	2.48	3.45	4.43	4.44
10:00 – 10:25	Gwyn Owen, Dawn Pickering Beyond common sense: developing values and communication skills for person-centred physiotherapy practice	Jaklin A. Elliott, Ian N. Olver What makes a good Do-Not-Resuscitate (DNR) decision?: Dying cancer patients talk about patients, doctors, and DNR decision-making	Samina Syed Afzal, Srikant Sarangi It's more than what meets the eye: Foetal normality assessments in antenatal ultrasound clinics	Elizabeth Jacobs, P Rathouz, R. Warnecke, Carol Ferrans Culture as a determinant of trust in healthcare	COLLOQUIUM Multiparty talk: Negotiating needs, capacities and experiences Convener: Pia Bülow Speakers: Ulla Hellström Muhli Pia Bülow Berith Hedberg Felicia Gabrielsson-Järhult Susanne Kvarnström Christina Baggens
10:30 – 10:55	Henrik Rahm Legitimation strategies in focus group interviews with nurses in municipal palliative care for elderly Swedes	Paul Crawford, Brian Brown, Brigitte Nerlich, Nelya Koteyko Repertoires of the balanced diet and nutritional altruism in the discourse of probiotics	Roxana Delbene Patients' narratives of chronic illnesses and the notion of biographical disruption	Gwerfyl Roberts, Fiona Irvine, Bethan Henderson, Delyth Prys Evaluation of consensus guidelines for the translation of patient reported outcome measures	
11:00 – 11:30	TEA/COFFEE BREAK (Humanities Refectory)				
11:30 – 11:55	Anne Storey The role of questions in clinical reasoning sequences in problem-based pedagogy: a case study of clinical tutorials in Hong Kong	K Tates, M Zwaanswijk, AM van Dulmen, PM Hoogerbrugge, WA Kamps, A Beishuizen, JM Bensing "You cannot possibly memorise all I am going to tell you, but I have to say it to you": Information disclosure and informed consent in paediatric oncology	Sarah Bigi The persuasive role of ethos in doctor-patient interactions		COLLOQUIUM (cont'd)

Room	0.36	2.48	3.45	4.43	4.44
12:00 – 12:25	Ros Wright Providing for the <i>real</i> needs of overseas Medical Practitioners in English Language Training	Jill Dales, A. Steven, P. Phillimore Researching communication in healthcare: the complex issue of ethics and governance	Katherine Bristowe Topic control in Doctor- Patient interaction: A new analytic approach		COLLOQUIUM (cont'd)
12:30 – 12:55	Claire McKenzie, Kristina Bennert, Peter Gregor, Alan Montgomery, David Kessler Psychological on-line support for Type 2 diabetes in adults (POSD)		Amir Hetsroni The scariest hospitals: Mortality rate and survival rate of inpatients in TV Hospital Drama		
13:00 – 14:00	LUNCH (Humanities Refectory)				
14:00 – 15:00	PLENARY (JHRC) Annemarie Mol (University of Amsterdam, The Netherlands) Living with disease and the limits of choice				
15:15 – 15:30	CLOSE				

Poster Presentations A-Z (Rooms 0.32 and 0.33)

<p>MKA Basra, H Pugsley, SM Coxall, M Gonzalez The impact of on-line dermatology teaching on doctors' clinical skills</p>	<p>ZU Bhatti, AY Finlay, MS Salek Can early detection of the impact of chronic diseases on major life changing decisions improve patient-clinician communication?</p>	<p>MC Beach, S Saha, V Sharp, J Cohn, T Korthius, RD Moore Racial differences in patient-provider communication in HIV care</p>	<p>Luca Camerini, Peter J. Schulz Internet technology and disease management: Systematic review of the literature and implications for future research</p>	<p>Nick Cantlay Breaking Bad News in Prenatal Ultrasound</p>	<p>Yu-Chan Chiu The doctor-patient communication in cyber medicine: do patients receive the good quality of information?</p>
<p>Myfanwy Davies, Glyn Elwyn, Giles Greene, Gareth Williams, Nicky Britten Factors that influence parental attitudes to vaccination from MMR to HPV vaccination: A meta-ethnography review</p>	<p>Éva Demeter Medical communicator criteria for establishing a new postgraduate training programme</p>	<p>Catherine Elder, Tim McNamara, Robyn Woodward Kron, Geoff McColl, John Pill Towards improved healthcare communication: Development and validation of language proficiency standards for non-native English speaking health professionals</p>	<p>Jaklin Elliott, Jessica Mignone "It's a very difficult balance": A qualitative study of cancer specialists' perceptions of discussing Complementary and Alternative Medicine with their patients</p>	<p>Jaklin Elliott, Reegan Mercurio Trick or Treat?: Australian newspaper portrayal of Complementary and Alternative Medicine for the treatment of cancer</p>	<p>Julia Ghazarian, Jeremy Couper, Eng-Seong Tan Communication challenges, a diverse student population, and the psychiatry interview: An interventionist study</p>
<p>Roy Gilbar The family in the decision-making process: Practice, ethics and law</p>	<p>Kara Gilbert and Gordon Whyte <i>Viva voce</i> clinical reasoning: Improving the effectiveness of communication in clinical practice</p>	<p>Eva-Maria Graf "The problem is now that if it upsets me ...": The interactive construction of primary concerns in business coaching</p>	<p>Fadi M Hajjaj, M Basra, MS Salek, AY Finlay Clinical decision making in Dermatology: The role of non-clinical factors</p>	<p>Marianne Lamb, Alice Gaudine, Sandra LeFort, & Linda Thorne A study of hospital clinical ethics committees and their usefulness in addressing ethical issues encountered by physicians and nurses</p>	<p>Nahid Dehghan Nayeri, Mohammad Aghajanee The rate of "patient's privacy adherence" by treatment team and its correlation with patients satisfaction in emergency department</p>

<p>Reza Negarandeh Teaching ethics for Iranian nurses: what are its challenges?</p>	<p>John Pill The Occupational English Test: Assessing the English-language proficiency for the workplace of migrating medical professionals</p>	<p>H. Prout, L. Brookes-Howell, L. Cooper, K. Hood, C. Butler, T. Verheij GP and carer decision making on antibiotic treatment for children with respiratory tract infections: A European perspective</p>	<p>Siobhan Sharkey, Christabel Owens, Tobit Emmens, Elaine Hewis, Tamsin Ford Negotiating an ethical pathway in online communication research with people who self-harm</p>	<p>Mei-hui Tsai Discourse analysis applied to medical education on interviewing skills: A Taiwanese case study in teaching how to use open questions</p>	<p>Orest Weber, Friedrich Stiefel, Patrice Guex, Pascal Singy Miscommunication in medical consultations between chronic pain specialists and allophone migrant patients: an ongoing sociolinguistic study</p>
<p>R. Woodward-Kron, M. Stevens, E. Flynn, S. Fabri, R. Coates, C. Elder Collaboratively researching clinical communication and developing feedback guidelines for International Medical Graduates undertaking the Australian Medical Council Examination</p>					